

LQ RESORTS NEWS

STAFF NEWSLETTER



Welcome

We hope you all had a Merry Christmas, & a huge thank you to all staff who worked over the busy festive period.

May we take this opportunity therefore to wish you all a Happy New Year and we look forward to you continuing your LQ journey with us in 2024 – exciting times ahead!

Warm regards from

Colin Jenno, Paula Walker, Max Moussa, Marco Salvai and Matthew Warren

MEET THE TEAM :



Claire Flude – Group Communications Manager

Claire has been working for Ufford Park Resort since 2014 and moved into the role of Group Communications Manager in June 2022.

Claire puts together all the content for the Newsletter – so is always looking out for interesting personal and work stories from around all 3 Resorts! Outside of work Claire is kept busy with her 2 lively Grandsons & is a regular at a local hula class.



Nigel Mann – Group Brand and Compliance

With 35 years of experience in the hospitality industry, Nigel gained a comprehensive understanding of hotels, and has excelled in various roles, including marketing, sales and compliance.

Nigel joined LQ Resorts initially as a Consultant, before joining the team full-time in 2022. Nigel is a long suffering Birmingham City football fan ,



MEET THE TEAM :



Carolyn Gregory – Group HR Manager

Carolyn joined Lion Quays as Group HR Manager in September 2021 and has worked in HR for 16 years in various industries, obtaining her Masters with the CIPD in 2014.

Carolyn contributes all HR & wellbeing information to the Newsletter. In her spare time Carolyn loves baking cupcakes, riding her motorbike and spending quality time with her family.



Ben Rayson – Group Sales & Marketing Assistant Manager

Ben started his career in the Marriott graduate programme, having studied Business Management.

Having worked at various Marriott properties in operations roles, including F&B and Front Office, he completed his time with Marriott in marketing after a stint in golf sales.

Ben was part of the launch team on a Marco Pierre White concept steakhouse at a bar in Southampton before joining Langstone Quays. Ben enjoys swimming, golf and anything related to architecture as well as spending time with friends and family.

Personal stories to share? – send your personal stories to ideas@uffordpark.co.uk





'Wear it Pink' at LQ Resorts

A huge **thank you** to everyone who took part in '**Wear It Pink for Breast Cancer Now**' at all Resorts back in October, with us all raising just short of **£400 for the charity**. Here are some memories from the day:



Langstone Quays – with Fayellen Davies, Health Club Manager & some of her leisure members who took part too, and also Graham, Billy & Dee



The Ufford Park Team and yummy pink cupcakes which all sold for the charity.



The Lion Quays team looking very pink!





RESORT UPDATES:



Kayleigh Owen –

Group Revenue Manager

Congratulations to Kayleigh Owen on her promotion to the role of Group Revenue Manager.

Kayleigh joined the Lion Quays Events team as a Co-ordinator in July 2022, before progressing to Group Events Revenue Manager in December 2022, where in Kayleigh has managed and developed the Events Teams by driving the business forward and delivering great results for the group.

Kayleigh has a passion for hospitality, having worked in the industry for the previous 8 years, 6 years of which were spent at the prestigious Wroxeter Hotel in Shropshire, where she started as a Wedding Planner before progressing to a Duty Manager role



Tom West –

Club Manager

Ufford Park Resort are delighted at the appointment of Tom West to the role of Club Manager.

Tom has spent the last 2 years working as a Personal Trainer and health Life Coach, before transitioning to manage a local gym & studio.

Tom has a degree in Sport & Exercise Science from Roehampton University. Tom's main priorities for Ufford Park include increasing memberships, introducing a timetable of group exercise classes & personal training programmes.

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RESORT UPDATES:



Andrew Goulty – Deputy Resort Manager, Langstone Quays
Born and raised in Emsworth, a small coastal town on the Hampshire/Sussex border, Andrew Goulty who has recently joined us as **Deputy Resort Manager**, having trained as a Chef at Highbury College in Portsmouth at the age of 16.

He is a proud father to Oliver (8) and Ava (3) and when not working at the Resort can be found enjoying the live music acts in Emsworth's or following his favourite team Liverpool!

Jack Green – Recruitment and Onboarding Manager
Jack has been out and about attending Recruitment Fairs across the country to promote **LQ Resorts**.

Jack recently attended the Havant Jobs Fair and can be seen right at the back by the green curtain!



The National Wedding Show at ExCel London
Liz Pickering, Marketing Manager, **Kayleigh Owen** Group Revenue Manager & **Cat Bird**, Group Events Co-ordinator exhibited at the prestigious National Wedding Show in October to showcase LQ events & weddings for all three Resorts.

The team plan to attend further national shows next year to raise the LQ profile around the country.





Personal stories from around the Resorts



Congratulations to **Sam Foster**, Ufford Golf Academy, on his recent wedding to new wife Gemma.



Benjelyn Rutledge, Assistant Restaurant Manager at Ufford Park Resort recently returned to the Philippines for a family holiday with her husband and daughter, island hopping in Sohoton Cove, Siargao.



Charlotte Conlan, Events Manager & George Mapp, Chef who both work at the Lion Quays Resort took part in a charity football match for Mind UK and Hopehouse on 21st October 2023 at the New Saints stadium in Park Hall. Over 700 people attended the event, including Tik Tok stars, YouTubers and social media influencers including Angry Ginge, Cal the Dragon & Jay Porter. Over the last 3 years and 3 football matches the team have **raised over £15,000**, including sponsorship **from LQ Resorts**.

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Personal stories from around the Resorts



The annual **Ryder Cup In-range Tournament** took place in September 2023, which is open to all locations around the world with In-range Technology. **Callum Pearce, Tayler Crisp & Declan Condon** from the Ufford Park Golf Department represented Ufford Park Resort, & took the top 3 places IN THE WORLD, with Callum coming in **1st place!** Well done to you all! Here are Declan & Tayler, with Callum currently away at University but due to return to us shortly.

It was a pleasure for LQ Resorts to recognise **Daniel Handley, Langstone Quay's Painter**, on achieving **10 years of loyal service.**





STAFF REWARD SCHEME – WELL DONE TO:

For having a mention in an October and/or November guest review or survey so will receive £5 per mention – next month it could be you!

Ufford Park Resort

Nikki Gavrilas
Gail Van Megan
Brooke Williams
Beverley Moss
Steve Beharie
Thomas Snell
Karen Cosson
Xanthia Watts
Mia Chandler
Ruby Driver
Yunis Njie
Amy Mills
Lou Pepper
Lauren Dale

Lion Quays Resort

Sophie Faulkes
Charlotte Conlan
Chloe Nadolski
Daniel Lee
Zsusanah Varga
Conor Ellis-Thomas
Matthew Huxley
Matthew Lippet
Jake Peart
Debbie Paget
Sandra Pemberton
Collette Watkins-Hanmer

Langstone Quays Resort

Julie Reber
Megan Evans
Ellie-Jai Moonan
Bethany Meagre
Jack Knight
Evie Ancell
Amber Evans
Jessic Davies
Dan Eastleigh
Harry Peckett
Tia Bramble
Jessica Baker



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WELCOME TO:

May we offer a warm welcome to our new staff who have recently joined us:

Ufford Park

Alexander Xiarchos
Layna Hindle
Emily Betts
Tom West
Hannah George
Mandy Humphrey
Ethan Nobbs
Shelley Reardon
Romy Falcucci
Michelle Worrow
Gian-Luca Luxmoore
Nuha Noman
Melissa Buchanan
Emma Ward
Cuthbert Shayanewako
Rayburn Skeggs

Lion Quays

Tammy Crossley
Marcie Bamford-Griffith
Abbie Williams
Frazer Sneddon
Emma Pugh
Kieran Johnston
Sophie Shaw
Dale Hipkiss
Mateusz Wojewodzki
Chantelle Richards
Lauren Evans

Langstone Quays

Sarah Elsom
Talal Al Neama
Megan Brushwood
Kira Reber
Joanne Corsar
Megan Jones
Mathew Stewart
Sandra Hunt
Kieran Puckett
Andrew Goulty





STAFF CHRISTMAS PARTIES And finally

Get your gladrags on – its nearly time to party!

Ufford Park = Sunday 21st January 2024

Lion Quays = Sunday 28th January 2024

Langstone Quays = Sunday 4th February 2024



A very festive 'thank you' to everyone who took part in Christmas Jumper Day in early December – with all proceeds going to Save the Children. Here are the Ufford, Lion Quays and Langstone teams looking very festive!



WISHING YOU ALL A VERY HAPPY NEW YEAR AND BEST WISHES FOR 2024

