

# LQ RESORTS NEWS

## STAFF NEWSLETTER



## Welcome

Welcome to the second edition of LQ Resorts News!

We hope you have all had a fantastic summer, and thank you all for your hard work during our busiest time of the year, the results of which are greatly appreciated by all of the Management teams. Warm regards Colin and Paula

## MEET YOUR DEPUTY RESORT MANAGERS



Langstone Quays : Sophie Hunter

Sophie Hunter joined Langstone Quays Resort in June 2022 & brings with her a wealth of knowledge from almost ten years of hospitality experience. Sophie is a keen kayaker and also participates at a regional level in American football



Ufford Park: Lynn Cowan

Lynn Cowan joined the Ufford team in January 2023, having worked in hospitality since the age of 15, including working for a 5 star hotel in Canada. Lynn is a country girl at heart and loves all things outdoors, dog walking, gardening and spending time with her family.



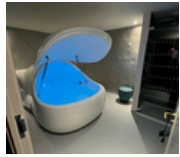
Lion Quays : Jason Davies

Jason Davies joined Lion Quays Resort just under a year ago, having worked within the hospitality industry for the previous 15 years. Jason is a keen golfer, starting at the tender age of 6 and turning professional at the age of 18.

Personal stories to share? – send your personal stories to  
[ideas@uffordpark.co.uk](mailto:ideas@uffordpark.co.uk)



## RESORT UPDATE



### Ufford Park Resort –Spa

The old Maintenance and Housekeeping offices in the basement at Ufford Park have been transformed into 8 brand new spa treatment rooms, complete with a Welnamis Room, Salt Flotation Pod & Weyron Room with 4 relaxation chairs.

The old fitness studio is unrecognisable as the new Spa lounge for our spa day guests to relax in

Congratulations to **Becky Tennant** on reaching 25 years service. Becky started with the Group in 1998 when it was first established as Moreton Garden Centre, as an Accounts Assistant.

The Group then built a pub and motel, and in 2003 Lion Quays was added to the group with the spa being built in 2008. Becky's role moved to Lion Quays in 2010, and in 2013 the Garden Centre, pub and motel were sold off leaving just Lion Quays Resort.

Becky worked her way up the ladder to become Financial Controller. The Bansal family then purchased Lion Quays in 2015 with Becky becoming Group Financial Controller and now oversees all three LQ Resorts. On behalf of LQ Resorts we wish Becky every success in her continuing career with the Group.



Introducing **Sam Foster** who has been appointed the new Head PGA Teaching Professional at Ufford Park Golf Academy from July 2023.

Sam has been working onsite at Ufford Park Resort since 2018, introducing many new golfers to the sport and helping golfers achieve their goals, & will be working as the main teaching professional offering golf lessons at Ufford Park Resort to all ages and ability levels.

Sam will be offering a staff discount on all individual coaching sessions so please feel free to contact him at [sam@sjfgolf.co.uk](mailto:sam@sjfgolf.co.uk) for more information

Don't forget to update your details on Fourth, should you change your bank details, email address or postal address





## PERSONAL STORIES

Congratulations to **John Cartwright**, F&B Supervisor at Lion Quays Resort, & his wife Amy on the birth of baby Jenson, who arrived on 28th June 2023 – along with their pet cat who also wanted to appear in the photo!



Many congratulations to **Amber Stokes (now Barnfield)**, F&B Manager at Lion Quays Resort, who got married on 25th June 2023



A huge 'well done' to **Sophie Dix**, Hair Stylist at 'A Cut Above', who has successfully passed her NVQ Level 3 in Hairdressing.

**Don't forget: CPL training – Health & Safety to be completed by 30th September 2023**







## WELL DONE TO :

A huge well done to the following staff, who will be rewarded with a £5 bonus for having a mention on either Trip Advisor or our internal Guest Survey – next month maybe it will be you?

### Lion Quays

Charlotte Conlan  
Sophie Foulkes  
Bethany Wynn  
Jenny Young  
Sandra Pemberton  
Samantha Rogers

### Langstone

Franco Fontanini  
Zoe Hackett  
Jessica Davis  
Dean Watson-Fraser  
Toni Austine

### Ufford Park

Enya Taylor  
Gail Van Megan  
Lauren Dale  
Charlie Leeder



## WARM WELCOME TO :

### Ufford Park

Martin Kelk  
Luke Kane  
Slywia Lipinska  
Isobel Hopson  
Helen Hopley  
Rupert Tillet  
Milli Logan  
Sian Perkins  
Steven Beharie  
Lola Proctor  
Aimen Fatima

### Lion Quays

Lowri Jones  
Derek Jackson  
Samuel Downing  
Jaimee Evans  
Ben Homewood  
Georgia O'Neill  
Brad Nichols  
Ellie Griffiths  
Amy Haysell  
Iris Girvan

### Langstone Quays

Maxwell Watkins  
Lucy Wright  
Kim Graham  
Norma Mabena  
Tyler Burns  
Chloe Rodziewicz  
Marie Brown  
Vlad Ursan  
Darren Hyland  
Josh Oatley  
Shanjida Khanom  
Clive Hider  
Rebecca Chandler  
Luke Dallender  
Dylan Brigham



Personal stories to share? – send your personal stories to  
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## Service Charge

All Resorts have now introduced a discretionary 10% service charge for diners on the Evening Menu. This is split fairly between qualifying employees and paid monthly – check your payslip under ‘tips’



## Staff Drop-In Sessions – First Thursday of Every Month

Need someone who will listen and not judge? Having problems at work, at home or in other areas? Concerned about a friend, colleague or family member and just need to talk?

Come and have a chat, get things off your mind, speak in confidence – we are here to help

HR has an open door policy, so if you need to talk please email **[Carolyn.gregory@lqmanagement.co.uk](mailto:Carolyn.gregory@lqmanagement.co.uk)** or call on **01691 684421**



And finally .....

We hope you enjoyed our second edition, and don't forget if you have any personal stories you would like to share, from hobbies or interests, to holidays, unusual pets, events and challenges, then we would love to hear from you at [ideas@uffordpark.co.uk](mailto:ideas@uffordpark.co.uk)